



Padmini Baruah <pdmnbaruah@gmail.com>

Complaint

1 message

Chris LaHatte <chris.lahatte@icann.org>
To: Padmini <pdmnbaruah@gmail.com>

Thu, Mar 10, 2016 at 4:19 PM

Hi

Are you able to discuss the issues I raised yesterday in my email? I am in my office, but can see you at most any time which suits. I would like to conclude the investigation before the end of the meeting

Regards

Chris LaHatte

Ombudsman

Blog <https://omblog.icann.org/>

Webpage <http://www.icann.org/en/help/ombudsman>

For feedback on how I am doing <http://www.icannombudsman.feedback/>

Confidentiality

All matters brought before the Ombudsman shall be treated as confidential. The Ombudsman shall also take all reasonable steps necessary to preserve the privacy of, and to avoid harm to, those parties not involved in the complaint being investigated by the Ombudsman. The Ombudsman shall only make inquiries about, or advise staff or Board members of the existence and identity of, a complainant in order to further the resolution of the complaint. The Ombudsman shall take all reasonable steps necessary to ensure that if staff and Board members are made aware of the existence and identity of a complainant, they agree to maintain the confidential nature of such information, except as necessary to further the resolution of a complaint.

 **smime.p7s**
5K